



## Form IW-200WT ImageWall™ Standard Limited Warranty

ImageWall™ warrants to Buyer that all materials furnished are new and that all Work by Seller is of good quality, free from faults and defects and in conformance with the Order. This limited warranty is subject to the conditions herein set forth and is effective from the date of shipment of materials provided as fulfillment of a purchase Order,

ImageWall™ will make or cause to be made at its own cost and expense such replacement or repairs to said Order upon approval of the warranty claim. These replacement or repairs shall be for faults or defects in materials or workmanship resulting solely from our work, consisting of the following terms:

1. 2-Year Warranty for all Structural failures including, but not limited to, deflection beyond design limit.
2. 2-Year Warranty on deterioration of metals, metal finishes, and other materials beyond normal weathering.
3. For finishes not applied by Seller, such as paint, anodizing, and other custom product and finishes, upon advance request by Buyer and acceptance/approval by manufacturer, Seller will assign or transfer to Buyer any assignable or transferrable manufacturer's warranties, if any, applicable to the purchase, in lieu of all other warranties, express or implied.

This guarantee is made subject to the following conditions:

1. Specifically excluded from this guarantee is all damage to the Order caused by acts or omissions of other trades or contractors and acts of God (lightning, windstorms, fire, hailstorm, flood, earthquake, or other unusual phenomena of the elements). If the Order is damaged due to any of the foregoing, this guarantee shall thereupon become null and void for the balance of the guarantee period.
2. ImageWall™ is not liable for consequential damages to the building or contents resulting from any defects in the Order, including, but without limitation, any interruption of business experienced by Owner or occupants of the building. Annual inspections of the Order by the owner's maintenance staff must be performed to identify any loose seams or other developing defects in the metal panel system. Such developing defects will be reviewed and promptly repaired. If annual inspections are not made, this guarantee will be void.
3. This warranty does not cover transfer corrosion or rust from other surfaces, corrosion and staining from de-icing salts used in the proximity of the surface, or corrosion from cleaning substances including those used on adjacent materials or surfaces.
4. The Owner will notify ImageWall™ in writing of any alleged defect in materials or workmanship within fifteen calendar days from the time such defect is discovered. ImageWall™ will be provided an opportunity to inspect and, if required by the terms of this guarantee, to repair the Order in a mutually agreed upon time frame.
5. No work shall be done on the Order, included but without limitation, work in connection with drains, sign braces, railing, platforms or other equipment fastened to or set on the Order. No repairs or alterations shall be made to the Order unless ImageWall™ is notified in writing and given the opportunity to make the necessary repairs or alterations with respect thereto, except in the case of emergency access to the panel surfaces (personal safety, conditions deemed to present a threat to public safety, etc.). Failure to observe these conditions shall render this guarantee null and void for the specific area being modified.
6. Any exterior applications must have the specification submitted for analysis of design loads for the ImageWall™ system in order for structural failure warranty to be in effect.
7. Warranty includes only the replacement or repairs of material. The cost for removal and reinstallation is specifically not covered by this warranty.

# IMAGEWALL™

8. ImageWall™ systems are designed and engineered for typical architectural interior and exterior settings in a range of typical climates and settings. This guarantee shall become null and void if other than normal expected use occurs. This includes both abnormal function, including using any part of the Order as a sign or placard, or attaching anything that imparts a load to any part of the Order, as well as abnormal installation setting, including locations which are regularly submerged or exposed to abnormal forces, chemicals, or temperatures.
9. There must be documented record of semi-annual cleaning of the panels in order for the finish part of this guarantee to be in effect. This cleaning must incorporate ImageWall™'s recommendations as described in the ImageWall™ Manual. One such cleaning must occur each spring to remove any de-icing salts that have blown onto the surface. Removal of animal waste, dirt and grime, windblown solvents, rust particles and debris that have gotten on the surface is the responsibility of the owner. Allowing such foreign particles to remain on the surface for week-long periods will alter the surface finish and void this guarantee. Only clean water is to be used to rinse the surface of the panels.
10. This guarantee shall not become effective unless and until ImageWall™ has been paid in full for said panels in accordance with the agreement pursuant to which such panels were applied.
11. This guarantee shall accrue only to the benefit of the original Owner. Subject to ImageWall™'s approval, the guarantee is transferable and shall not be unreasonably denied. It is not transferable to any other persons except with our prior written consent.
12. This guarantee is in lieu of all other guarantees or warranties, expressed or implied. All implied guarantees and warranties, and specifically the implied warranties or merchantability and fitness for a particular purpose, are expressly excluded and disclaimed.
13. This guarantee shall not become effective on a particular Order unless and until ImageWall™ has been able to review the specific installation and use conditions of said Order and both Owner and ImageWall™ have signed this document.

In witness whereof, this guarantee has been fully executed by:

Owner: \_\_\_\_\_  
Name Date

ImageWall: \_\_\_\_\_  
Name Date